

Product Recall Update

4/19/2024

Please see our update below on the status of the Vision Module Recall:

Background: The defect that led us to recall certain Vision Modules is incorrect wiring of the bypass diodes. Properly functioning bypass diodes are required to protect the modules in partially shaded conditions. The issue is contained and limited to a known production run.

Status: Replacement modules are currently in production and we expect to begin providing replacement modules for the defective modules in July. Our intention is to make this process as streamlined and painless as possible for you and your customers and we appreciate your patience while we prepare these replacement modules. We will be in touch directly to work out project specific details when we have replacement materials ready.

We sincerely apologize for any inconvenience this recall may have caused. We decided to recall the modules in question out of an abundance of caution. Your trust in Lumos Solar is of utmost importance to us, and we are committed to resolving this issue promptly, efficiently and with minimal disruption.

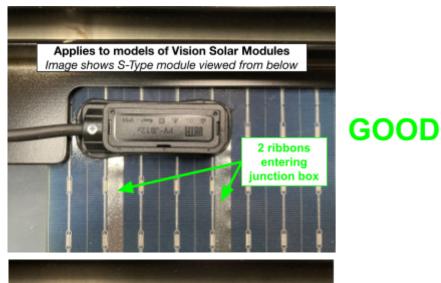
Thank you for your attention to this matter.

Sincerely Ful-

Scott Franklin President/ CEO

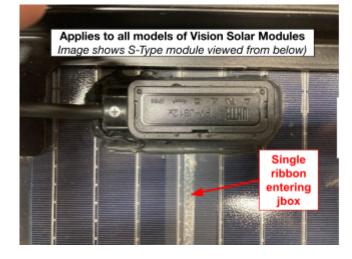


How to determine if your modules are affected:



Applies to L40 and S32 models ONLY Image shows S-Type module viewed from below)

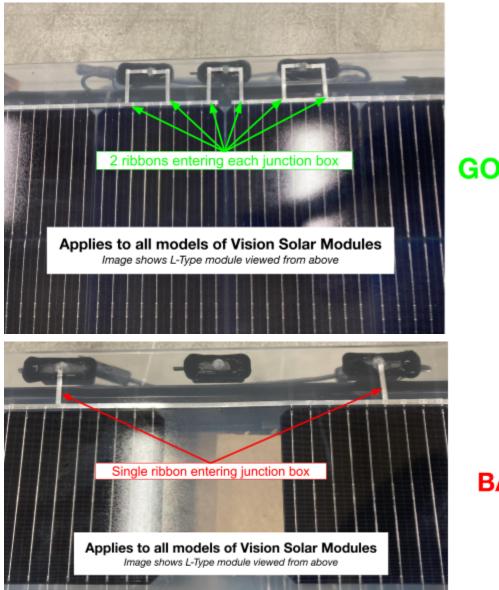




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GOOD





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